

## 1. Offer

1.1. Konstruktivnie Reshenia LLC, then —Service Kashalot or Kashalot offer the Internet user, then the User, to use the site <https://kashalot.me> to order services with the return of a part of the money spent. Further, these funds will be referred to as "cashback".

1.2. Starting to use the Service, the User is deemed to have accepted these Terms, as well as the terms of the Regulatory Documents, in full, without any reservations or exceptions. In case of disagreement of the User with any of the provisions of the Terms and / or Regulatory Documents, the User is not entitled to use the Service.

1.3. The Service offers the User a free opportunity to place information about the User's potential demand for passenger and baggage transportation services, as well as the opportunity to familiarize themselves with information about the offers of organizations that provide services in this area and search for such offers according to the parameters set by the User. All currently existing functions of the Service, as well as any development of them and / or the addition of new ones, is the subject of these Terms.

1.4. The Service Partner, the taxi company who took the order, agrees with the conditions and the proposal of the cost of transportation. Taxi undertakes to pay part of the amount spent to the account of the User who made the order.

1.5. Using the Service, the User consents to receiving advertising messages. The User has the right to refuse to receive advertising messages by using the appropriate functionality of the Service or by following the instructions specified in the received advertising message.

## 2. Using

2.1. Information on services for the carriage of passengers and baggage (hereinafter - Information), provided by the partners of the Service. For more detailed information about the services offered, the User can either contact the Service's partners.

2.2. Kashalot is not responsible for the content and / or relevance of information provided by partners of the Service, including information about the cost of partner services, as well as their availability at the moment. The User's interaction with partners on the acquisition of services is carried out by the User independently (without the participation of Kashalot) in accordance with the rules for the provision of services adopted by the partners. Kashalot is not responsible for financial and any other operations performed by the User and partners, as well as for any consequences of the acquisition of partner services by the User.

2.3. Kashalot reserves the right at its sole discretion to restrict the access of the User to the Service (or to certain functions of the Service, if technologically possible) using his account or completely block the User's account in case of repeated violation of these Terms, or apply other measures to the User compliance with legal requirements or the rights and legitimate interests of third parties.

2.4. Services for the carriage of passengers and baggage at the rate of "Economy", "Comfort", "Business", "Minivan", "Minibus" and other tariffs presented on the Service are carried out by different classes of cars. Assigning a car to a particular class is carried out by the Service Kashalot independently on the basis of data on the characteristics of the car provided by the partners of the Service.

2.5. The taxi service charges for the refusal of the User to travel, if such a refusal occurred after the car was delivered to the place designated by the User. The amount of such fee is calculated similarly to the cost of travel at the rate for a period of time from the moment the car was actually delivered to the place of supply or from the time of filing specified in the information provided by the User from the taxi service regarding the transportation service ordered by the User (whichever is later), until the User refuses to travel. The user makes a refusal to travel by sending a notice to the taxi service through the Service. A user who has not landed a car served by a taxi service for 10 (ten) minutes, taking into account the free waiting time specified in the relevant tariff, is considered to be refused a trip, unless otherwise provided by the rules of the relevant taxi service, or agreements between the User and the representative (driver) taxi service. The fee for the refusal of the User to travel from the airport is calculated in the manner indicated above, with an additional charge for the car supply for the city according to the tariff.

2.6. The User gives Kashalot to consent to the processing of personal information (including personal data) of the Kashalot e User, the transfer of the Personal Information of the User to the Kashalot lot partners, and also the personal information processing to the Kashalot partner for the purpose of providing services to the User within the Service. When the User uses the Service, the User's personal information is transmitted to Konstruktivnie Reshenia LLC (OGRN: 1147847070810), for processing on the conditions and for the purposes specified in the

Constructive Solutions LLC Privacy Policy, available for review at: (<https://kashalot.me/paper/confidential/>).

2.7. The user of the service can order the service for himself or other people.

## 3. Payment

3.1. Payment for the carriage of passengers and baggage, provided to the User in accordance with the information placed on them by using the Service about the potential demand for the corresponding service, may be made by the User:

3.1.1. Directly to the taxi service (including in cash or by other means provided by the said taxi service, if any, hereinafter referred to in these Terms and in the Service interface - “Cash”). This type of payment is carried out without the participation of Kashalot and is not subject to these Terms.

3.1.2. The user may be able to access the cashless payment function from the Tied bank card (clause 3.2 of these Terms); in this case, the Kashalot acts on behalf of the relevant taxi service with the assistance of an authorized operator to receive payments or an operator of electronic money and is the payee as a taxi service agent (hereinafter referred to as “non-cash payment”). Kashalot does not guarantee the absence of errors and malfunctions of the Service in relation to the provision of non-cash payment.

The choice of the appropriate form of payment is made by the User in the Service interface. In this case, if it is impossible for any reason to make a cashless payment (including, but not limited to, temporary technical unavailability of this function, temporary or permanent impossibility of cashless payment using the Tied card, insufficient funds on the Tied card), the User undertakes to pay in Cash.

In case of cashless payment, at the discretion of the Kashalot, it is possible to conduct one transaction for the full cost of the passenger and baggage transportation service, and several

transactions for individual parts of the service cost. At the same time non-cash payment can be made by any of the specified methods during the trip, or upon its completion.

In cases stipulated by the current legislation, with non-cash payment, a cashier's check is sent to a confirmed mobile phone number specified by the User when using the Service, and is available to the User when opening such a notification. For questions related to the inability to open or cashier's check, the User can contact support by writing a letter to support@kashalot.me

3.1.3. The user can pay for the trip in cash from his account in Kashalot. The conditions of storage, debiting of funds on the account and liability of Kashalot correspond to the “Tied bank card” of the User, clauses 3.4.-3.8.

3.2. The tied bank card can be specified by the User in the Service interface, while the User specifies the following data:

- Bankcard number
- Valid until
- Security code

If the data of a bank card is correct, valid and use of this card within the Service is technically possible, the specified bank card acquires the status of Pegged and can be used for cashless payment (clause 3.1.2 of these Terms). All Linked cards are displayed in the Service interface; for the User's convenience, the last 4 digits of the Linked Card number are displayed in relation to the Linked Card, which does not contradict clause 3.8 of these Terms.

3.2.1. The Linked Card can also be specified by the User in the interface of third-party services that support integration with the Service and participants of payments, and ensure that the User's payment is authorized without transferring information about the Linked Card to Kashalot. In this case, the provisions of clauses 3.2 and 3.3 of these Terms and Conditions do not apply.

The procedure for using the services of third parties specified in this clause is governed by the rules of such third parties. Kashalot is not responsible for the use by the User of such services by third parties and does not guarantee the correctness and safety of such services of third parties.

3.3. When adding a Linked card, as well as in case the User chooses the cashless payment function of a particular trip, the amount written down within 5 rubles is required to confirm the accuracy and validity of the Linked card data; in case of successful completion of the transaction, the specified amount is returned to the User. An unsuccessful attempt to write off a specified amount means that it is impossible to add this Linked Card and / or unavailability of the cashless payment function, respectively.

3.4. The Kashalot does not have access to the data of a bank card specified by the User and is not responsible for the safety and confidentiality of the transmitted data when making a cashless payment. Non-cash payment is carried out by the User with the participation of an authorized operator to receive payments or an operator of electronic money and is governed by the rules of international payment systems, banks (including the Bank issuing the Tied card) and other participants in settlements.

3.5. When specifying your data in accordance with clause 3.2 of these Terms and Conditions and on further use of the Linked Card, the User acknowledges and guarantees that they indicate accurate and complete information about a valid bank card issued in his name; its compliance with the rules of international payment systems and the requirements of the issuing bank that issued the Tied card, including with respect to the procedure for conducting cashless payments.

3.6. The User understands and agrees that all actions performed within the Service with the use of a mobile phone number confirmed by him, including non-cash payment using a Tied bank card, are deemed to be perfect by the User.

3.7. In case the User disagrees with the fact and / or amount of non-cash payment and on other issues related to the use of a Tied card within the Service, the User has the right to contact the Kashalot on the phones specified by the Service and / or via the support service interface

(feedback) within 14 days from the day non-cash payment or other actions or events that caused the appeal.

If according to the results of the verification of such an application, Kashalot decides to return the amount of non-cash payment in whole or in part, the refund is made to the bank account of the bank card from which the cashless payment was made. The refund procedure is carried out with the participation of an authorized operator for accepting payments or an operator of electronic cash and is governed by the rules of international payment systems, banks (including the Bank issuing the Tied card) and other participants in settlements.

3.8. Kashalot reserves the right at any time to require the User to confirm the data specified by him within the framework of the Service, including the Data of the Linked Card, and to request in this regard supporting documents (in particular, identity documents), the failure to provide which, at its discretion Kashalot can be equated with the provision of inaccurate information and entail the consequences stipulated by clause 2.5 of these Terms.

## 4. Cashback

4.1. Cashback - return of a part of funds from the paid order of the User

4.2. The user can receive part of the funds from the order back to his account. After payment of the order and completion of the trip, Cashback is charged up to 30 days

4.3. User chooses how to deal with funds in his account.

4.3.1. Leave on the account and pay for the services of the Kashalot service

4.3.2. Transfer to a bank card, mobile phone account or other accounts available in the interface of the Kashalot service.

4.4. Money transfer is carried out by third-party payment service. Kashalot is not responsible to the User for any problems with the transfer.

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